



Paradise Day Spas NQ proudly supports the wellness journey of many Australians. We have always upheld strict Health and Safety guidelines and have continued to take additional measures to maintain and continue these high standards. We are following strict guidelines and protocols as per Safe Work Australia, QLD and Federal Government Regulations

- Clients' appointments will not go ahead if a client presents with sore throat, cough, fever or any other flu like symptoms.
- Staff will not be working if they present with sore throat, cough, fever or any other flu like symptoms. They will not be allowed back at work until they have had a negative covid result.
- If staff/clients start to present with sore throat, cough, fever or any other flu like symptoms, they will be sent home immediately. Staff will not be allowed back at work until they have had a negative Covid-19 result.
- Staff will be regularly sanitising all communal areas, high touch areas, treatments rooms and bathrooms, according to Safe Work Australia and Paradise Day Spas NQ policies and procedures.
- Turn over time is taken into consideration between clients in order to clean and sanitise the treatment rooms and provide clean, fresh linen for each client. This also limits the number of other clients coming into contact with you.
- After any cash payments staff will wash and sanitise their hands after each transaction.

Extra Precautions

We are also taking extra precautions including abiding by occupancy levels and social distancing. Staff will greet clients with a no touch welcome. Staff will maintain correct hand hygiene throughout your treatment and refrain from touching their own faces during treatments.

Please note that at this time friends and family members will be unable to wait in the spa whilst you have your treatment.

Everyone who enters the spa is required to sign in using the QLD Covid-19 check in app. This is regardless of whether you are having a treatment, purchasing products or making an appointment.

Guest Reservation process

Our normal booking and cancellation policies apply, and we request a credit card to secure your booking. If you need to cancel or reschedule, please let us know 24hours in advance or ASAP.

Staff will be in contact with you a few days before your treatment, in order to carry out the pre Covid-19 assessment check. These will involve questions to ensure that you have not been in close contact with someone with Covid-19 and to double check that no one in your household is currently in self isolation.

Thank you for your ongoing support and understanding.

Paradise Day Spas NQ Pty Ltd