

Spa Etiquette

Making an appointment

We recommend booking in advance as we cannot always guarantee same day appointments. For group bookings please book at least 3 weeks before your pampering day. All group bookings require payment 3 days before your day.

When to arrive?

To enhance your experience, we recommend arriving 15 minutes prior to your spa treatment time. This allows time for you complete the consultation form and get changed into a robe.

What if I am late?

Arriving late for your appointment will simply limit the time spent with us. Your treatment will finish as scheduled as not to delay and inconvenience our next guest.

Cancellation Policy

Out of consideration to our other guests, We request a minimum of 24 hours' notice should you wish to reschedule or cancel your appointment. Failure to do so may result in a 50% cancellation fee.

Pregnancy

If you are pregnant please share your news with us when you book. Unfortunately, we are unable to do any treatments in the first trimester. Some treatments are also not recommended during pregnancy. Our fully qualified therapists can advise you.

Gift certificates

We have gift certificates for all occasions. A wonderful way to treat someone special. You can purchase a \$ amount or a treatment. For ease we can email directly to you or the recipients. You can also purchase a traditional gift voucher at the spa.

To Book Call

+61 7 4059 9206 or 0424 220 889
Email info@pepperspapalmcove.com.au



Paradise
DAY SPAS NQ

at

Peppers Beach
Club
Palm Cove



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